

| Business | Key Service | Contact |
|--|---|--|
| IGA Merredin | Home delivery of essential grocery supplies | |
| Merredin Pharmacy | Home delivery of essential Medications & Scripts | Mukhtar/Pharmacy |
| Amity Health | Mental Health Support | Jennifer Lavery/Ellen |
| Avon Youth | Youth at Risk Management | Kelly Smith |
| Essential Personnel | Additional Assistance for Vulnerable on Data Base | Malcolm |
| EW Primary Health | Share List of Vulnerable Community Members with Shire of Merredin | Jacinta |
| Australia Post | Conduit for Message to Community | Lyn Musca |
| Merredin Tourist Park | Self-Isolation Units | Frank Delanotte |
| VC Resources | Key Resource and Management Plan | Australian Regional Tourism |
| Belgravia Leisure | Home Exercise Ideas | |
| Merredin Library | E-Book sign up assistance | Wendy Porter |
| Transwa | Continuing Regional Train & Coach Services | Kylie Jovanovic, Agent Liasion Officer |
| WBN - Wheatbelt Small Business support | Small Business Support | Caroline Robinson |
| Merredin CRC | | Debbie Morris |
| Max Employment | | |

| Email | Phone |
|--|--------------------------|
| grocery-merredin@iram.com.au | |
| merredinpharmacy@gmail.com | 9041 1311 |
| jlavery@amityhealth.com.au | |
| merredin.youth@avoncs.org.au | 0407 142 697 |
| merredin@essentialpersonnel.org.au | 9041 4333 |
| Jacinta.Herbert@health.wa.gov.au | 9081 3222 |
| lyn.musca@auspost.com.au | N/A |
| parkavenue@westnet.com.au | 0409119255 |
| library@merredin.wa.gov.au | 9041 1222 |
| agents@transwa.wa.gov.au | 9326 3279 |
| | Rachael 0428 855 224 |
| eo@wheatbeltbusinessnetwork.com.au | Caroline 0403 225 900 |
| | 9041 1041 |

Measures in Place

You can phone an order to IGA and pay over the phone or call in with cash before delivery. I emailed with offer of support with an escalation of home delivery orders and waiting to hear back on delivery capacity.

Currently do not provide a delivery service but are getting calls from vulnerable community to have scripts delivered, managed by staff a/hs. Is keen for support to get more deliveries of general medications to the vulnerable. Mucktar will forward my email to this effect to the Pharmacy owner Wayne Ingrassia.

Focus on mental health support via phone referrals. If we hear of anyone in need of mental health assistance please refer to Amity. Not aware of clients requiring essential services, but organising food deliveries to those in need. Client confidentiality restricts them sharing list of clients with us.

Kelly will be mentoring youth at risk over the phone in case of lockdown. Youth at risk can be referred via agency, community, family or self referral. See form ACS Referral Form in File
have a database of clients, vulnerable are isolating at moment and have support from family for provisions etc and essential personnel for care and additional assistance if needs are complex

Public health wise they are preparing to provide Contact Tracing information to the Dept. Health. Also starting to collate a list of vulnerable people in the community currently accessing existing Health Services and would be happy for us to do the same and compare lists. Jacinta reiterated that it is important to get positive messages out to the community and that support is there if needed.

Shire mail drop for flyer cost 20c per unit with 1200 street addresses & 350 Post Boxes in the shire. Approx \$310

Offer of 5 x Units at Yorrel Street for self-isolation

Immediate Response Action Plans for Visitor Centres <https://bit.ly/COVID19VisitorServicing>

Home Exercise ideas on their Facebook page register through

<https://www.belgraviahomefitnessnetwork.com/>

Book returns and borrowing contact the library for more information on Book orders and collections.

Assistance to get E-Books.

As per instructions from the Federal Government and the Prime Minister many Agents have been directed to close to the Public effective immediately until further notice. Some agents have already advised changes to business models, but for those of you who haven't we kindly ask that you continue to update Transva of any changes during this crisis. **Transva is considered an Essential Service** and I can advise at this point it's business as normal. Safety, health and wellbeing of our local community is our primary priority and I thank you all for your continued support. Supporting Doc for additional Transva Cleaning measures H:\COMMUNITY SERVICES\SERVICE PROVISION\Community Development\EMERGENCY SUPPORT TEAM

Business Support Second Announcement. Supporting email saved in H:\COMMUNITY SERVICES\SERVICE PROVISION\Community Development\EMERGENCY SUPPORT TEAM

Printing/scanning/faxing can still be done at CRC. Just need to press buzzer beside the window to arrange.